



ROUNDWOOD

TIPS FOR YOUR STAY AT
ROUNDWOOD DELL
CAMPSITE



KEEPING YOU SAFE DURING YOUR STAY



THE WOODS

Children should be supervised at all times. Roundwood is a natural woodland and therefore stinging nettles, fallen twigs, inedible plants etc are naturally present. Please take care when walking through the woods and up and down slopes. Please read information about ticks and lyme disease and take the necessary precautions



GOLF COURSE

Campers should not enter the golf course at any time. This is particularly important on the woodland walk where there is little protection. If a golfer is concerned a ball might be entering the campsite they will shout 'FOR'. Please be aware when walking near the course



DOGS

Dogs should be kept on a lead at all times. Badger setts are present on the woodland walk and if a dog was to enter the badgers could attack it. Please pick up all dog poo and dispose of it in bins provided. Bags are available to buy in the camp shop. Dogs are welcome in the clubhouse/barn. Please do not leave dogs unattended in hot tents or cars.



SLOPES, STEPS AND WALKWAYS

As a natural environment these may be uneven and become slippery when wet. Please take care when walking up and down the tyre steps and the slopes. Torches are advised after dark. Please do not let children run, climb or slide/roll up and down the slopes



RUBBISH

Please separate your rubbish into general waste, recycling and glass and place in the bins provided alongside the toilet and shower block. **DO NOT** place bin bags into recycling - put all waste in loose. At the end of your stay please take home all camping equipment including broken chairs, tent poles etc.



COOKING AND FIRES

Open fires are permitted in a fire pit placed on a heat proof mat (please collect from reception). Please **DO NOT** forage for wood. Never leave fires unattended and ensure they are fully extinguished before going to bed. BBQs should also be off the ground - we have 2 BBQs you can borrow subject to availability. **Do not place** BBQs or cooking equipment inside a tent or awning or in the barn.



TOILETS

Conventional flushing toilets are provided on the upper campsite and in the clubhouse. Composting urinals are provided on the lower campsite. These are only designed to take urine. Toilet roll should be placed in the bin provided. Everyone should sit down when using them.

Please **DO NOT** dispose of any wipes, sanitary items or nappies down any of our toilets - please use the bins provided

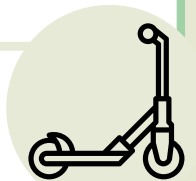


NOISE

Please keep noise to a minimum between 10pm and 8am. It is not necessary to be silent but please turn music off and keep talking to low volumes

ELECTRIC SCOOTERS

Electric scooters are not permitted anywhere on the campsite



USEFUL INFORMATION



SHOPS

Our campsite shop is open every day (please see opening times on noticeboard outside the main entrance). The nearest supermarket is Lidl - NR8 6HT

FOOD AND DRINK

Our bar and cafe will be open at various times during your stay - please see board for details. We serve a small menu and selection of cakes for you to enjoy. Various takeaways deliver to the site - please ask at reception.



FIRST AID



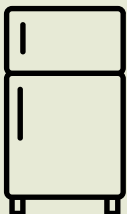
In an emergency please dial 999 and quote Roundwood Function and Conference Centre, NR8 6HY. We recommend using the What 3 Words App in order for the emergency services to pin point your exact location. There is usually a first-aider on site whilst the clubhouse is open and first-aid supplies can be purchased from the shop.

MOBILE PHONE CHARGING

Available in designated lockers in the Barn

USEFUL PHONE NUMBERS

Campsite (for when clubhouse is closed) - 07379 111201
Taverham Doctors' Surgery - 01603 867481
Taverham Vets - 01603 867330



FRIDGES/FREEZERS/LOCKERS

Fridges and lockers are provided in the kitchen area for your convenience. Please be mindful of other users and store your food/drink in named containers. Please remove all food at the end of your stay. Food/drink is stored at your own risk

THE BARN

The Barn is provided for your enjoyment and that of fellow campers. There is no smoking/vaping or naked flames permitted. Please respect the equipment and report any damages immediately to reception. Please ensure you tidy away your rubbish/games and if you move the tables and chairs please return them.



THUNDERSTORMS

Advice from the Met Office: If a thunderstorm hits, outdoors seek shelter immediately - ideally in a house or other permanent structure, but otherwise in a car. A shed or tent is not safe enough and do not shelter beneath a tree. If there really is no shelter at all, find a low place and assume the crash position, with your head between your legs, crouching down and balancing on your heels to avoid too much contact with the earth. Do not use an umbrella or a mobile phone or shelter beneath a tree. It is also important not to leave your shelter too early - there is still a danger up to half an hour after the thunderstorm is over, and yes, lightning can strike the same place, or the same person, twice.

Our advice: Please do not shelter in the barn as it is surrounded by tall trees. Please make your way to the main building or your car if it is not open.



Check in
and Tag
us into
any
social
media
posts



At the end of your stay



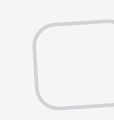
Clear your pitch completely of tent pegs



Put rubbish in bins and take home any broken equipment



Return any locker keys, fire pits etc to reception



Have a safe journey home



Remember to leave us a review

Please ask if you have any questions or talk to us about any concerns. We will always do our best to try and sort out the problem for you.

GOODBYE

WE HOPE YOU
ENJOYED YOUR STAY

